Emploi et Solidarité sociale
Québec

Complaint – Québec Parental Insurance Plan

If you are dissatisfied with the quality of our services or the administration of the Québec Parental Insurance Plan, please complete this form. If you prefer, you can contact the Centre de service à la clientèle at 1-888-610-7727 or the Bureau des renseignements et plaintes of the Ministère de l'Emploi et de la Solidarité sociale at 1-888-643-4721. Your complaint will be treated with all due respect and diligence.

Important : If you wish to apply for review of a decision, you must file an Application for Review.

For department use only

Numéro de dossier

Date de réception

Send the form to one of the following addresses:

Centre de service à la clientèle
19, rue Perreault Ouest, 1er étage
Rouyn-Noranda (Québec) J9X 0A1

Or

Bureau des renseignements et plaintes
Ministère de l'Emploi et de la Solidarité sociale
425, rue Saint-Amable, RC 175
Québec (Québec) G1R 4Z1

1 IDENTIFICATION

Last and first name

File number

Home address

Postal code

Telephone
Aera code

Other telephone (specify)
Aera code

Email

2 SUBJECT OF YOUR COMPLAINT

Please indicate the reasons you are filing a complaint. If you need more space, use a separate sheet.

Would you like us to get in touch with you so that you can submit your observations? ☐ **Yes** ☐ **No**

3 EXPECTED OUTCOME

4 SIGNATURE OF APPLICANT

Date

Signature